

To whom it may concern,

I contacted Enviro Floors at the end of nearly one years torturous renovation of our home. During that year, I experienced many varying degrees of professionalism from contractors and tradesmen. Needless to say we will be "dining out" on horror stories for many years to come. Therefore, I have great pleasure in recommending Enviro Floors.

I chose Enviro Floors because...

- we did not have to move out of our home, Alternative operator told us we'd have to move out for 4 nights.
- there are no toxic fumes as we have young children.
- they provided a prompt written quote.
- they could complete the job in 2 stages, allowing us to move furniture to completed rooms. We'd also been told this was not possible.

I was impressed with their service because...

- they arrived on time
- the work was finished on schedule.
- they provided comprehensive information before and after the job.
- the office staff and tradesmen were professional and courteous.
- and most surprising of all! They cleaned up after themselves.

Incidentally, our floors look fabulous. I am happy to recommend Enviro Floors to anyone considering having their floors professionally polished.

Yours sincerely,

*Sonia*

Sonia Bennett.